

Campus Crossing Durham

How to contact us:

Support or General questions

Phone: 1.888.892.1370

Email: Durham.service@campustech.net

Hours of Operation

M-F : 10am to 8pm EST

Saturday and Sunday : On-call between 10am and 6pm EST

If you are experiencing an issue outside of the Hours of Operation you can still give us a call and leave a message with our answering service. Your call will generate an issue ticket and you will receive a call back when our support office has reopened.

Your Services:

High Speed internet

-Speeds up to 10 MB download, 2 MB upload

Dish Network Satellite TV

Channel Line up:

Channel	Program	Channel	Program
2	ABC - WTVD	27	VH1
3	CBS - WRAL	28	DISNEY
4	FOX - WRAZ	29	SCIFI
5	NBC - WNCN	30	FOOD
6	USA	31	CNBC
7	UPN - WRDC	32	CNN
8	WB - WLFL	33	CNNHEAD
9	UNVSN - WUVC	34	MSNBC
10	TNT	35	LIFE
11	TBS	36	SPIKE
12	Cartoon Network	37	TRAVEL
13	TWC	38	MTV2
14	USA	39	E!
15	DISC	40	FX
16	TLC	41	ESPN
17	OXYGEN	42	ESPN2
18	BRAVO	43	ESPNNEWS
19	ABCFAM	44	HBO
20	HGTV	45	HBOSIG
21	A&E	46	HBO2
22	HISTORY	47	HBOCOM

23	NICK	48	HBOFAM
24	TVLAND	49	NFL
25	COMEDY	50	HBOW
26	MTV	51	BET

How to connect to the Internet

In your bedroom you will find a wall plate **Ethernet connection**.

1. Plug an Ethernet cable (also referred to as “CAT 5” cable) into the Ethernet port on your computer and the other end into the Ethernet port on the wall plate.



2. If you are using Windows, make sure your Local Area Connection is enabled in “Network Connections”. This can be found in the Control Panel.

How to set up a Wireless Connection

In order to connect through wireless you will need to first purchase a wireless router. Any brand is compatible with our service.



1. Plug an Ethernet cable into the WAN/Internet port that is usually sitting apart from the rest of the ports.
2. Plug the other end of the Ethernet cable into the Ethernet jack on the wall.
3. Make sure the wireless network connection on your computer is enabled.
4. Search for available networks, and when you see the name of your router, connect to it.

How to connect a gaming console or other devices to the Internet

If you have a gaming console, cell phone or other device you are trying to connect to the internet please email us the MAC address of that device so we can give access through our system.

How to connect your Television

1. Using a coax cable connect your TV to the coax cable jack located in your bedroom.



2. Auto program your channels, or run a “Channel search” which will find all available stations to view. You can often find this function on your remote or in the menu on your TV.