

The Landing

How to contact us:

Support or General questions

Phone: 1.888.892.1370

Email: Landing.service@campustech.net

Hours of Operation

M-F : 10am to 8pm EST

Saturday and Sunday : On-call between 10am and 6pm EST

If you are experiencing an issue outside of the Hours of Operation you can still give us a call and leave a message with our answering service. Your call will generate an issue ticket and you will receive a call back when our support office has reopened.

Your Services:

High Speed internet

-Speeds up to 4 MB download, 1 MB upload

Dish Network Satellite TV

Channel Line up:

#	Program	#	Program
7	Satellite PBS	36	BET
8	National Geographic	37	Bravo
9	Fox	38	A&E
10	NBC	39	TVLAND
11	Satellite CBS	43	WGN
12	Satellite ABC	44	Comedy Central
13	Gate Channel	45	Fuse
14	Spike TV	46	Discovery
15	TNT	47	Disney Channel (east)
16	USA Network	48	Nickelodeon
17	CW	49	Cartoon Network
18	TBS	50	ESPN
19	CNBC	51	ESPN 2
20	Fox News	52	ESPNews
21	MSNBC	53	CMT
22	CNN	54	MTV
23	Headline	55	MTV2
24	The Weather Channel	56	Vh1
25	AMC	57	Great American Country
26	Entertainment Television E!	58	Oxygen

27	Lifetime	59	HBO Comedy
28	Sci-Fi Channel	60	HBO East
29	ABC Family	61	HBO Signature
30	History Channel	62	HBO Latino
31	The Learning Channel	63	HBO west
32	Food Network	64	HBO Family
33	Home and Garden Television	65	HBO2 East
34	The Travel Channel	66	HBO2 West
35	Animal Planet		

How to connect to the Internet

In your bedroom you will find a wall plate **Ethernet connection**.

1. Plug an Ethernet cable (also referred to as “CAT 5” cable) into the Ethernet port on your computer and the other end into the Ethernet port on the wall plate.



2. If you are using Windows, make sure your Local Area Connection is enabled in “Network Connections”. This can be found in the Control Panel.

How to set up a Wireless Connection

In order to connect through wireless you will need to first purchase a wireless router. Any brand is compatible with our service.



1. Plug an Ethernet cable into the WAN/Internet port that is usually sitting apart from the rest of the ports.
2. Plug the other end of the Ethernet cable into the Ethernet jack on the wall.
3. Make sure the wireless network connection on your computer is enabled.

4. Search for available networks, and when you see the name of your router, connect to it.

How to connect a gaming console or other devices to the Internet

If you have a gaming console, cell phone or other device you are trying to connect to the internet please email us the MAC address of that device so we can give access through our system.

How to connect your Television

1. Using a coax cable connect your TV to the coax cable jack located in your bedroom.



2. Auto program your channels, or run a “Channel search” which will find all available stations to view. You can often find this function on your remote or in the menu on your TV.